

Springs Window Fashions Soft Treatments Warranty

Type of Warranty

Limited Lifetime on:

- Draperies
- Fabric covered cornices, valances, soft shades and accessories

Five year warranty on all fabrics

Who is covered

This warranty extends only to you as the original purchaser of the product.

What is covered

The product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product, provided that:

- The product was properly installed
- The product was made or assembled exclusively from Springs Window Fashions' materials and components
- Springs Window Fashions' recommendations were followed with regard to limitations and specifications

What is not covered

This warranty does not cover:

- Conditions or damage caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance
- Normal wear and tear, including but not limited to fading or yellowing over the lifetime of the product, or deterioration when exposed to sunlight for prolonged periods of time
- Variations in colors from lot to lot (colors may not exactly match samples or previous purchases)
- Products that are unusable by reason of mis-measurement or installation not in accordance with the instructions provided by Springs Window Fashions

If repairs are made under this warranty, the repairs will be made with like or similar parts; provided however, that Springs Window Fashions periodically discontinues certain styles and colors and reserves the right to substitute discontinued warranted products with the nearest color and/or style of current product that is of equivalent or greater value. Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for re-measuring or reinstalling the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES. SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental, punitive or consequential damages, so this limitation or exclusion may not apply to you.

No person is authorized to extend or alter this warranty.

Service

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. Warranty claims may be submitted to the Customer Service Center at:

Customer Service Center
Springs Window Fashions, LLC
8467 Route 405 Highway South
PO Box 500
Montgomery, PA 17752-0500

You may also email windowfashions@springswindowfashions.com
or call 1-800-221-6352.

Cleaning

- Decorative fabric window treatments are easy to keep looking fresh and new for years. For regular maintenance of your decorative fabric window treatments use the brush attachment on your vacuum and run it lightly over the product, including up and down the folds on draperies, to remove dust and particles. If draperies are in need of more thorough cleaning, then have them professionally cleaned.
- Spot cleaning is NOT recommended. Fabrics should not be cleaned with water, club soda, soaps or cleansers.
- Decorative fabrics are not meant to be washed. It is recommended that all decorative fabric products be cleaned by a professional drapery cleaner or dry cleaner with specific experience in decorative fabric window treatments. Please note that dry cleaning for drapes and decorative fabric window treatments is different from the way apparel goods are dry cleaned.