

Springs Window Fashions Exterior Shade Warranty

Type of Warranty

Limited five-year warranty on:

- Exterior Solar Shades

IMPORTANT: Shades must be fully raised during inclement weather and windy conditions.

What is Covered

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. the product was properly installed on a residential/commercial dwelling;
2. the product was made or assembled exclusively from Springs Window Fashions materials and components;
3. Springs Window Fashions recommendations were followed with regard to limitations and specifications.

Who is Covered

This warranty extends only to you as the original purchaser of the above stated product.

Obligations to the Consumer

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for re-measuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Damages caused by inclement weather and windy conditions
- All fabrics can lose original color intensity after long exposure to the sun
- Some loss of color intensity or discoloration and cracking may occur in materials when exposed to direct sunlight over long periods of time
- Colors may vary from lot to lot and may not exactly match samples of previous purchases
- Deterioration due to coastal/salt conditions
- Any exposure to chemicals including chlorine
- Damage due to pressure washing

Springs Window Fashions considers these items or occurrences normal wear and tear. They are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Service

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

Customer Service Center

Springs Window Fashions, LLC

8467 Route 405 Highway South

PO Box 500

Montgomery, PA 17752-0500

You may also email windowfashions@springswindowfashions.com or call 1-800-221-6352

Cleaning

- Roller and Solar Shades are easy to keep looking fresh and new for years. Regular dusting with a feather duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment.
- If Solar Shade becomes soiled with topical dirt (i.e. dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft cloth or sponge, a mild detergent and warm water. Do not use strong detergents or spot removers. Allow the shade to dry completely before raising.
- Due to differences in ultrasonic cleaning operators, we cannot recommend this method of cleaning.
- Dry cleaning is not recommended and will void the warranty.

Roller and Solar Shade fabric

- After installing your shade, you may notice slight creases in fabric. Fully lower the shade and allow to hang for 24–36 hours. If creases are still noticeable, gently steam the materials using a fabric steamer. Allow the shade to dry completely before raising.